

## Particulars

### About Your Organisation

**Organisation Name**

Woolworths Limited

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**Corporate Website Address**

<http://www.woolworthslimited.com.au>

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**Primary Activity or Product**

- Wholesaler and/or Retailer
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**Related Company(ies)**

No

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### Membership

Membership Number	Membership Category	Membership Sector
3-0029-10-000-00	Ordinary	Retailers

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**Retailers****Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

**Operations and Certification Progress****2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

**2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)**

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**2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)**

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**2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)**

12,997

**2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)**

12,997

**2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified**

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	-	-	1,833.78
2.3.2	Mass Balance	-	-	7,640.58
2.3.3	Segregated	-	-	1,928.82
2.3.4	Identity Preserved	-	-	1.20
2.3.5	Total volume of palm oil used that is RSPO-certified:	-	-	11,404.38

**2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)**

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**2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)**

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**Time-Bound Plan**

**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

**3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand**

2014

**3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2015

**3.4 Does your company use palm oil in products you manufacture on behalf of other companies?**

No

**3.5 Do your (own brand) commitments cover your companies global use of palm oil?**

Yes

**3.6 Which countries that your organization operates in do the above own-brand commitments cover?**

- Australia
- New Zealand

**3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

Achieved interim target of using CSPO or Book and Claim for 100% of Woolworths' Own Brand food products.

**3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**Please explain why**

We do not currently use the RSPO trademark. Our customer research indicates that there is a low level of awareness of palm oil in general and almost no awareness of RSPO. At this stage we continue to focus on the conversion of Own Brand to Mass Balance CSPO as a minimum. We will continue to consider the use of the RSPO trademark, dependent on customer demand.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We are continuing to engage with the suppliers/manufacturers of our Own Brand products, to transition those that are relying on Book and Claim to mass balance certification as a minimum.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints  
[R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights  
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
[R-Policies-to-PNC-laborrights.pdf](#)

**7.2 What steps will/has your organization taken to support these policies?**

Woolworths is a member of the Consumer Goods Forum and a signatory to the resolution on deforestation. We are also an active member of the Global Sourcing Compliance Program (GSCP), which covers ethical supply chain management for social and environmental issues. Woolworths has its own Ethical Sourcing Policy for its global supply chain, which is supported by an audit program that addresses ILO requirements and the United Nations Global Compact (UNGC).

**Commitments to CSPO uptake****8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

**Please specify:**

Woolworths is still on target to convert all palm oil used in Own Brand food products to CSPO by 2015, with almost three-quarters (73.6%) of this palm oil already covered by physical supply chain certification.

**8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?**

Yes

We covered the gap for our FY14 (July 2013 to June 2014) palm oil usage, with the purchase of 1,353 GreenPalm certificates. If there is a gap in our FY15 CSPO usage we will again purchase certificates.

**Concession Map****Do you agree to share your concession maps with the RSPO?**

No

**Please explain why**

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**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**10.2 Do you publicly report the GHG emissions of your operations?**

Yes

## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Australian refiners and suppliers can only supply mass balance CSPO due to the size of the Australian market and demand. The whole market would need to switch to segregated to justify dedicated production lines. Woolworths only accounts for around 8% of Australian demand and that is insufficient to influence conversion to segregated lines.

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### 2 How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

No

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#### Robust:

No

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#### Simpler to Comply to:

No

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### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Woolworths completed a market analysis and roadmap for achieving commitments of 100% of CSPO by 2015. This process involved engagement with local refiners and suppliers, identification of supply constraints, awareness building for decision makers within the business and the eventual incorporation of the requirements for CSPO in product specifications.

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### 4 Other information on palm oil (sustainability reports, policies, other public information)

We also report our commitments and performance regarding palm oil in our annual Corporate Responsibility Report.

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